



## SXL Gymnastics – Waiting list policy

If one of our scheduled classes is full, you can request to add your child's name to our waitlist.

Children/students are waitlisted based on the date of the request. You can waitlist for preferred days of the week and class times.

To waitlist your child we require the following details:

- Full name of child (First name and family name)
- Date of birth
- Full name of parent (First name and family name)
- Mobile contact number
- Email address
- Home address

It is important to provide us with a current mobile number and active email address that you check regularly.

When a place becomes available, SXL will make every reasonable effort to contact the next person on our waiting list using the details provided.

If we leave a message, send a text, or email you regarding a place becoming available, we will provide up to 48 hours for you to respond. If you decline the place offered, or we do not hear back from you, the place will then be offered to the next person on our waiting list.

To avoid disappointment, we recommend you contact us from time to time to check your child's position on the waitlist. This is a particularly good idea towards the end of term when children often move class days and times in preparation for the next term.

If you are going away during school holidays, remember to check your messages and emails regarding possible class enrolments.

Thank you for your understanding!

SXL Management Team